Data Quality Issue Resolution Process

University Employees
- Submits data quality via Data Quality section of Data Governance Website

DGC
- Data Quality Issue received by datagovernance@nk.edu
- Issue resolved by datagovernance@nk.edu
- Follow up communication to individual submitting issue
- Close out DQ issue in Database with Completion Date

Data Custodian
- Lead root cause analysis
- Determines Corrective action plan and engages key stakeholders (SME, IT, business, etc)
- Update Issue in Database with ETC Date
- Data Quality Issue Resolved
- Complete Resolution Summary

Bi-weekly review of outstanding Data Quality issue
- Review and discuss Data Quality issue
- Legitimate DQ issue
- Prioritize and Assign to Data Custodian with issue description
- Close out DQ issue in Database with Completion Date

YES
NO

YES

YES

NO

NO

STOP